
ACCESS SERVICE

2. GENERAL REGULATIONS (Continued)

2.3 Obligations of the Customer (Continued)

2.3.11 Jurisdictional Report Requirements (Cont.)

(C) Identification and Rating of VoIP – PSTN Traffic (Cont.)

(3) Calculation and Application of Percent-VoIP-Usage Factor (Cont.)

- (c) The Telephone Company will determine the portion of dedicated facilities to which interstate rates will be applied under (2), proceeding, by applying an average of the customer's originating and terminating PVU factors to the dedicated facilities between the Telephone Company and the customer.
- (d) The customer will calculate and furnish to the Telephone Company an originating PVU factor (along with the supporting documentation as specified in (C)(3)(g) below) representing the whole number percentage of the customer's total originating intrastate access MOU that the customer receives from the Telephone Company and that is terminated in IP format and that would be billed by the Telephone Company as intrastate originating access MOU.
- (e) The customer will calculate and furnish to the Telephone Company a terminating PVU factor (along with the supporting documentation) representing the whole number percentage of the customer's total terminating intrastate access MOU that the customer sent to Telephone Company and which originated in IP format and that would be billed by the Telephone Company as intrastate terminating access MOU.
- (f) The customer shall not modify their reported PIU factor to account for VoIP - PSTN Traffic.
- (g) Both the customer provided originating PVU factor and the terminating PVU factor shall be based on information such as the number of the customer's retail VoIP subscriptions in the state (e.g. as reported on F.C.C. Form 477), traffic studies, actual call detail or other relevant and verifiable information.
- (h) The customer shall retain the call detail, work papers, and information used to develop the PVU factors for a minimum of two years.
- (i) If the Customer does not furnish the Telephone Company with a PVU factor, the Telephone Company will utilize a PVU factor equal to zero.

(N)

(N)

ACCESS SERVICE

2. GENERAL REGULATIONS (Continued)

2.3 Obligations of the Customer (Continued)

2.3.11 Jurisdictional Report Requirements (Cont.)

(C) Identification and Rating of VoIP – PSTN Traffic (Cont.)

(4) Initial PVU Factor

- (a) If the customer provides the PVU factors to the Telephone Company by April 15, 2012, the Telephone Company will retroactively adjust the customer's bills to reflect the PVU as of December 29, 2011. If the Customer does not provide PVU factors by April 15, 2012, the Telephone Company will set the PVU factors equal to zero.
- (b) If the PVU factors cannot be implemented in the Telephone Company's billing system by December 29, 2011, once the factors can be implemented, the Telephone company will adjust the customer's bills retroactively to reflect the PVU factors provided by the customer to the Telephone Company prior to April 15, 2012.
- (c) The Telephone Company may choose to provide credits based on the reported PVU factors on a Quarterly basis until such time as billing system modifications can be implemented.

(5) PVU Factor Updates

The customer may update the PVU factors quarterly using the method set forth in subsection (3)(d) & (3)(e), preceding. Any updated PVU factors shall be forwarded to the Telephone Company no later than 15 days after the first day of January, April, July and/or October of each year. The revised PVU factors shall be based on data for the prior three months, ending the last day of December, March, June and September, respectively. The revised PVU factors will serve as the basis for future billing, and will be effective on the bill date of each such month, and shall serve as the basis for subsequent monthly billing until superseded by new PVU factors. No prorating or back billing will be done based on the updated PVU factors.

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(N)